Elite Groundworks LTD Privacy Policy

**Our contact details**

Name: Charlie Eldridge

Address: Buckhurst Farm

Bluemans Lane

Sedlescombe

TN33 0SE

Phone Number: 07800 645 834

E-mail: elitegroundworks@hotmail.co.uk

**The type of personal information we collect**

We currently collect and process the following information:

* Personal identifiers, contacts and characteristics (for example, name and contact details)
* Email Address (if provided)
* Mobile number (if provided)
* Any details added into the ‘message’ area on our website

**How we get the personal information and why we have it**

Most of the personal information we process is provided to us directly by you for the following reason:

* So that we can accurately respond to enquiries regarding our services

We use the information that you have given us in order to

* Accurately respond to enquiries regarding our services

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

**(a) Your consent. You are able to remove your consent at any time. You can do this by contacting us**

**(b) We have a contractual obligation.**

**(c) We have a legal obligation.**

**(d) We have a vital interest.**

**(e) We need it to perform a public task.**

**(f) We have a legitimate interest.**

**How we store your personal information**

Your information is securely stored.

We keep the information provided on our website for 24 months then all messages are deleted.

**Your data protection rights**

Under data protection law, you have rights including:

**Your right of access** - You have the right to ask us for copies of your personal information.

**Your right to rectification** - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

**Your right to erasure** - You have the right to ask us to erase your personal information in certain circumstances.

**Your right to restriction of processing** - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

**Your right to object to processing** - You have the the right to object to the processing of your personal information in certain circumstances.

**Your right to data portability** - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at elitegroundworks@hotmail.co.uk , 07800 645 834 if you wish to make a request.

**How to complain**

If you have any concerns about our use of your personal information, you can make a complaint to us at elitegroundworks@hotmail.co.uk , 07800 645 834

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO’s address:

Information Commissioner’s Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>